

HOTEL TER REIEN : General Conditions

The hotel reserves the right to check the validity of your credit card by means of a request for authorization worth the value of the first night.

If no valid credit card details are available, reservation shall not be confirmed.

In case you do not have a credit card, you can book a room by prepaying the first night by bank transfer.

General Cancellation Policy:

- If you cancel more than 2 days prior to arrival: free of charge
- If you cancel less than 2 days prior to arrival: 100 % of the first night
- If you do not show up, the entire stay shall be charged.

This policy applies for bookings of maximum 4 rooms.

For bookings of 5 or more rooms, the cancellation policy should be agreed upon directly with the hotel.

Cancellation Policy for Promotions:

Promotions are fully prepaid and cannot be changed.

These bookings cannot be refunded in case of cancellation or no show-up.